Wood Surface Care

Ensure the lasting beauty and performance of your wood furniture with proper use and care.

- Clean surfaces with a water-dampened soft cloth; always wipe with the grain and dry the surface completely.
- If needed, clean with a small amount of non-alkaline dish soap in warm water.
- Immediately remove any liquids from the furniture surface with a blotting action.
- Lift objects to remove them; never pull them across the surface.
- For an additional safeguard, use a protective desk pad. The single item could ensure a lasting finish by protecting your furniture from possible damage caused by pens or sharp objects.
- If using a protective glass top, place spacer pads under the glass to allow the wood to breathe.
- Avoid exposing furniture to extreme heat or cold; also avoid wide humidity variance.
- Avoid exposing furniture to strong sunlight. Prolonged exposure may change the color of wood beneath the finish.
- Wood finishes can withstand cleaning solutions that include bleach (10%), hydrogen peroxide (Virox), alcohol (CaviWipes, hand sanitizers), quaternary ammonium compounds (Virex, Ecolab A-456 II, Lysol) and phenols (Wex-cide) when they are used in accordance with the manufacturer’s label instructions.

Laminate, Metal, Painted, and Polyurethane Surface Care

- Clean laminate surfaces with a mild soap and water solution. Wipe the surface, moving with the grain on laminate surfaces. Follow up with a clean, dry soft cloth.
- Avoid exposing furniture to extreme heat or cold; also avoid wide humidity variance.

3D Laminate Surface Care

- Clean 3D laminate surfaces with a mild soap and water solution. Wipe dry with a soft, clean cloth.

Caring for Glass Surfaces

- Clean as normal with a soft cloth and mild, non-alkaline detergent using moderate pressure.
- Detergent must be free of silicone and other polishing additives that may leave a residue causing streaks to form. Abrasive and caustic cleaners are not recommended.
- Excessive pressure or hard scrubbing motions may damage the painted frost glass surface.
- Wipe glass surface until dry; liquids left on the glass may cause staining.

Caring for Solid Surfaces

- These simple care guidelines provide tips on how to keep your solid surface looking its best:
  - Caring for Corian Solid Surface
  - Care & Maintenance for Wilsonart Solid Surfaces

Markerboard and Writable Glass Surface Care

- Expo dry erase markers are recommended for markerboard and writable glass surfaces.
- All other markers are not recommended, as they may leave undesirable results when erased.
- Permanent or non-dry erase markers should not be used.
- Dry erase erasers, not chalk board erasers should be used to remove marker. Replace the erasers when heavily soiled.
- Clean surface with Expo markerboard cleaner. Residue from other types of cleaners may cause markers to smear when erased.

Fabric Cleaning and Care

Cleaning Codes

- (W) Use water-based cleaning solutions (Resolve™ Upholstery Cleaner, or mix 2 tbsp of ammonia or ammoniated detergent, such as Ajax® liquid, to 1 qt of water). Blot the stain gently with a cloth dampened in this solution. Continue turning the cloth to always use a clean portion.
- (S) Use mild, pure, water-free dry cleaning solvents (Energine® or Carbona®). Wet a cloth with the spot cleaner and follow the procedure described above. Cleaning by a professional furniture service is recommended.

Common Spills and Suggested Clean Up

Note: Always brush fabric before cleaning to remove excess dirt and dust. A small area should be tested prior to general cleaning.

Blood (W)
- Treat with cold water and table salt mixture (2 tbsp salt to 1 qt of water). Rinse and blot with a towel. If stain persists, use diluted ammonia.

Candle Wax (S)
- Gently scrape away surface wax with spatula or dull knife. Cover the wax with several layers of paper towel and apply a warm iron.

Chewing Gum (S)
- Freeze with ice. Remove with spatula or dull knife.

Chocolate or Coffee
- Sponge with lukewarm water.

Fruit Juice or Berry Stains
- Treat with cold water.

Grease, Cooking Oil, Bacon Fat etc. (S)

Ink or Markers (W)
- Use rubbing alcohol.

Mud (W)
- Lift away pieces that can be removed with a spatula or dull knife. Let dry, then vacuum. If stain persists, clean with a cloth dampened with ammonia-water solution.

Pencil Lead or Rubber Cement (S)

Perspiration, Muclage, Urine (W)

Vomit
- Treat with cold water and unseasoned meat tenderizer. Let sit for 10-15 minutes. Rinse, let dry, then vacuum.